

# Hotel Management System Integrated Offering (HMSIO)

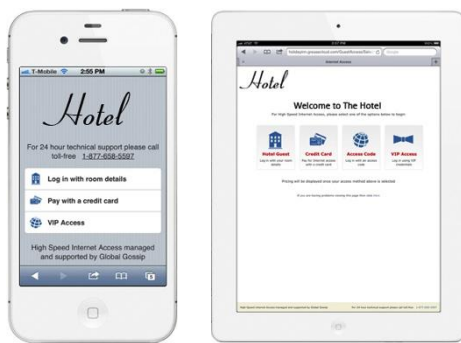


*Your lodging guests expect a great wireless experience while staying at your property. You need to offer a seamless process for them, from initial user authentication, to Internet use, and then accurate billing. In order to stay ahead of your competition, you may need help defining your network architecture and optimizing your bandwidth utilization. Once up & running, you should be able to monitor and configure your network from anywhere at anytime, and get support 24/7/365. And of course you want all of this to happen without having to hire a full-time network expert (or becoming one yourself).*

The Hotel Management System Integrated Offering (HMSIO), bundles bandwidth shaping via the NetEqualizer into an overall wireless network service offering for the lodging industry provided by GX2. With HMSIO, you can get the best of optimizing your network via a NetEqualizer bandwidth shaper, combined with the benefits of a managed network service offering designed specifically for your industry, including network design, monitoring, and authentication capabilities customized for your site.

[GX2](#) currently manages and maintains over three hundred (300) wireless networks around the world. Our installation locations range from five star luxury hotels and resorts to staff housing and dormitories, and include some of the most remote and challenging places on Earth, from central Australia; New Zealand; Vanuatu; Fiji; to Death Valley, California; the UK; and Spain.

[APconnections](#) is an innovation-driven technology company that delivers best-in-class network traffic management appliances to give our customers better networks, with zero maintenance, at the best prices. We specialize in turnkey [NetEqualizer](#) bandwidth shaping appliances.



*The Hotel Management System Integrated Offering (HMSIO) bundles a NetEqualizer bandwidth shaping appliance into a lodging industry managed network service offering. Consider HMSIO if you are looking for a one-stop wireless network solution that takes care of all your network needs.*

# Hotel Management System Integrated Offering Features

The [core features offered in HMSIO](#) are described in detail below. If you would like more information, contact APconnections' Sales at 303.997.1300.x103 or [sales@apconnections.net](mailto:sales@apconnections.net), or GX2 Sam Beskur at 720.389.6669 or [sbeskur@globalgossip.net](mailto:sbeskur@globalgossip.net).

- **Fully Managed, Cloud Based.** We offer a secure management portal specially designed for hospitality. It allows our customers the flexibility to configure access and monitor status, connections, and network performance anytime, anywhere.
- **Network Architecture Design.** We conduct full wireless site surveys, working with you architect a network that will provide the best coverage possible. Provisioning and implementation are handled by our technicians. All equipment is certified to integrate with the [NetEqualizer](#) line of products.
- **Customizable Authentication Methods.** We authenticate by multiple mechanisms including Credit Card, Prepaid Voucher, Password Only and Access Code. This is along with integrated support for many popular Property Management System (PMS) interfaces.
- **Network Optimization and Bandwidth Utilization Management.** We implement NetEqualizer's unique combination of configurable rate limits and behavior-based shaping to optimize your network, increasing your network contention ratios by up to 30%.
- **24/7/365 Live Guest Support.** Our highly trained IT staff answer 100% of user support calls and follow the sun. We operate call centers in Denver, Colorado; London, England; and Sydney, Australia.
- **24/7/365 Health and Hardware Monitoring.** We manage and monitor every single device on our customers' guest networks and provide proactive alerts when a device goes offline or becomes unreachable.
- **Mobile Device Friendly.** Our captive portal solution renders cleanly on Tablets, Laptops and Smart phones for simplified device onboarding.
- **Secure Network Architecture.** We support full wireless client isolation for guest and staff access, along with separate and secure virtual LANs for guest, staff, conference and management networks. No guest's device will ever ping, scan, or otherwise discover a managed switch on one of our networks.
- **Converged Network Solutions.** We offer integrated support for services including IPTV, digital signage, Building Automation Systems and other custom network solutions often desired by our customers.
- **Vendor Support.** We are firm believers that your wireless network is only as good as the equipment you choose. We offer premier support and pricing for multiple GX2 Certified vendors including *NetEqualizer, Ruckus Wireless, HP, Cisco, Meraki, Ubiquiti and many others*. All of our onsite technicians are certified in NetEqualizer, Ruckus Wireless and/or Cisco and HP technologies and products.

**To learn more about HMSIO, call us today at 303.997.1300 x103 or 720.389.6**

## About APconnections

APconnections is based in Lafayette, Colorado, USA. We released our first commercial offering in July 2003, and since then thousands of customers all over the world have put our products into service. Today, our flexible and scalable network traffic management solutions can be found in Fortune 500 companies, major universities, Internet providers, small businesses, non-profits, military, and government agencies on six (6) continents. NetEqualizer is available in a range of configurations from 20Mbps up to 5Gbps.

## About GX2

GX2 delivers communication services including desktop and in room wireless internet access as well as mobile phone services to more than 20,000 customers daily in 6 countries (USA, Australia, NZ, Fiji, UK and Spain). In business since 1997, GX2 started with Internet Cafes and began offering Wi-Fi services to the hospitality industry shortly thereafter. Our unique HSIA product integrates seamlessly with a vast array of wired and wireless technologies to provide a highly configurable internet access gateway, cloud based management tools, and 24/7 customer support.